

"Cooke^swithⁱⁿ"
99, Kerching Drive
Twickenham, Middx, UK

Dan Brown,
Doubleday Publishing,
Random House Inc.,
1745 Broadway,
New York.
New York 10019
USA.

12th May

Dear Mr. Brown,

Firstly may I congratulate you on the great success with your books. I heard many people talking about your publications and in particular *The Da Vinci Code*. So much so, I decided to purchase a copy and read it whilst travelling to America by boat.

All appeared well at first and I started to read eagerly, hungrily, avidly, possibly ferociously. This was a serious page turner and I read on not wanting to put the book down, but at the same time, not wanting to finish it too quickly either. I reached page 226. Robert and Sophie had just reached Chateau Villette to meet Sir Leigh Teabing (odd name?): "*Sophie was comfortable in the drawing room staring into the growing fire. Beneath the Egyptian goddess, inside the fireplace, two stone gargoyles served as andirons, their mouths gaping to reveal their menacing breath, and glanced up the long nave toward the main altar in the distance.*"

I'd lost something in an instant. It was only when I looked up at the page numbers did I realize that page 226 went straight to page 399!!! Help! What was I to do? I couldn't get another copy; I was at sea in more ways than one!! I had missed out on over 100 pages of the story. It was a sad state of affairs. I had to put the book down, as there seemed no real point in continuing.

So the reason for writing to you is two fold. Firstly to ask you what was in the missing pages so I can continue the book at some time, if I can be bothered of course, and secondly, to ask you to cover the time I spent reading up to page 226. It's obviously not your fault but I don't know who else I to whom I can write to relate my tale of woe. I am a slow reader, so in total it took around 5 days to read up to the point where I could go no further. I ended up reading a Barbara Cartland novel, *Lord Ravenscar's Revenge*, for the rest of the journey that wasn't that good, but it at least had all of its pages.

I know that you will sympathize with my problem, and hopefully settle my outstanding costs as detailed in the attached invoice.

Thank you and keep up the good work. Next time, I will check that all of the pages are there and in the right order.

Kindest Regards

Yours sincerely,


Bob Howard

Sales Invoice			
Date:	Invoice No: _____		
From:	_____		
Qty	Description	Amount exclusive of V.A.T.E	V.A.T. Net E
	5 days of reading up to page 226 of <i>The Da Vinci Code</i> , only to discover that there were 171 missing pages. Per day		£120.00p
	Total costs		£600.00p
	Barbara Cartland novel " <i>Lord Ravenscar's revenge</i> "	£ 6.99p	
	Total payable		£606.99p



The Doubleday Broadway Publishing Group

A Division of Random House, Inc.



July 11

Bob Howard
"Cookeeswithin"
99 Kerching Drive
Twickenham, Middx

Dear Mr. Howard,

Thank you very much for taking the time to write to author Dan Brown, and we apologize for the delay in sending a response.

As you can imagine, Doubleday has received an enormous volume of correspondence addressed, in our care, to Mr. Brown. While the mail has been overwhelming at times, in the past he has always devoted substantial time to reading and answering letters.

During the past year, however, Doubleday has decided not to forward any new correspondence to Mr. Brown, as he has been in isolation writing and focusing completely on his new novel. We hope you will understand the reason why your mail was unable to be forwarded, and we sincerely regret any further inconvenience our delay in responding might have caused you. Enclosed is another copy of THE DA VINCI CODE in the hopes that it will serve as ample compensation for your troubles.

Again, thank you for your incredible support of Dan Brown's books – we hope to have a thrilling new novel available in the near future!

Sincerely,

Jenny Choi
Doubleday Editorial